

## PROVIDER NEWSLETTER

*Serving our CCP Provider Community— Spring Edition 2019*

### Pharmacy and Legislative Update

House Bill (HB) 21, which was signed into law by Governor Rick Scott on March 19, 2018, imposes a number of legal requirements on health care practitioners who prescribe controlled substances, particularly opioids. One requirement of the new law is that **all Drug Enforcement Administration (DEA) registered prescribers in Florida must complete a two-hour Florida licensure board-approved continuing education course on prescribing controlled substances by January 31, 2019.** This new law encompasses 205 pages and imposes new obligations on practitioners as well as penalties for noncompliance.

HB 21 provides that a prescription for a Schedule II opioid for the treatment of acute pain may not exceed a three-day supply. Acute pain is defined as, “the normal, predicted, physiological, and time-limited response to an adverse chemical, thermal, or mechanical stimulus associated with surgery, trauma, or acute illness.” These restrictions do not apply to patients suffering acute pain resulting from:

- Cancer
- A terminal condition.
- Chronic nonmalignant pain
- A traumatic injury with an Injury Severity Score of 9 or greater.
- Palliative care to provide relief of symptoms related to an incurable, progressive illness or injury.

The legislation does allow a seven-day supply to be prescribed if:

- More than a three-day supply is needed based on the professional judgment of the prescriber;
- The prescriber indicates “ACUTE PAIN EXCEPTION” on the prescription; and
- The prescriber documents in the medical records the acute medical condition and lack of alternative treatment options that justify deviation from the three-day supply limit.

**Practice Changes:** To maintain our Provider Directory and continuity of care for our members, it is essential that you notify Provider Operations of certain changes prior to the effective date of the change for these items:

- Name/Practice Name • Address • Phone #
- Tax ID # • Medicaid # • Provider Leaving/Joining Group Practice • Addition/Deletion of Hospital Privileges • Change Effective Date •

**Provider Operations Hotline:**  
**(855) 819-9506**

**Member Services Hotline:**  
**(866) 899-4828**

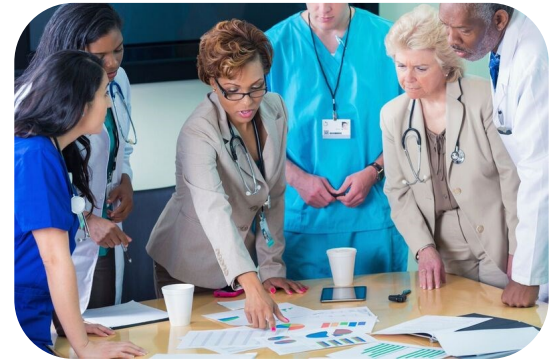
**Website:** [www.ccpcares.org](http://www.ccpcares.org)



Submit all claims electronically to  
EDI Clearinghouse Availity  
CCP Medicaid payer ID = **50965**  
CCP payer ID for all others = **59064**

**Proudly representing our owners:**





# Important Topics

## Controlling Blood Pressure

The CBP HEDIS care gap can now be closed through claims data, instead of solely through medical record review. Please see the CPT II codes below that can be used to close this care gap.

CPT II Code	Definition
3079F	Diastolic 80-89
3080F	Diastolic Greater Than/Equal To 90
3078F	Diastolic Less Than 80
3077F	Systolic Greater Than/Equal To 140
3074F	Systolic Less Than 130
3075F	Systolic 130-139

## Announcements

- Provider Survey:**

### COMING SOON: CCP 2019 Provider Survey

Please answer this very important question:

*“And, compared to all other health plans you contract with, would you say Community Care Plan is.....”*

- Much Better
- Better
- Worse
- Much Worse

- Flat File:** is a report that is extracted from an EHR. A flat file is able to capture all procedure and CPT codes that may not be captured in a claim. If you receive a request from CCP, we kindly ask that you please respond promptly.

## Reminders

- Authorization Requests:** Effective January 1<sup>st</sup>, 2019, CCP is no longer accepting authorization requests via fax. Providers must request authorizations via EPIC/PlanLink only.
- Provider Webinars:** We are currently hosting Provider webinars on various topics. If you would like to receive invitations to participate in upcoming webinars, please speak to your Provider Operations Representative or contact the Provider Operations Hotline. You may also access our previous webinars via our CCP website: [www.ccpcare.org](http://www.ccpcare.org) Simply select “For Providers” from the top menu and then select “Provider Academy”.
- PlanLink Provider Portal:** EPIC Care Link provides real-time web access to see claims, referrals, coverages, and benefits. To set up your PlanLink account, please contact Provider Operations.